



Financial & Operational Trends – August, 2022

Net gain in construction value from Building Permit Reports

	Current year:	One year ago:	Two years ago:
April 1 – July 31	\$20.8 million	\$19.6 million	\$11.3 million

Fire & Rescue Call Data:

Month	July 2022	2021	2020	2019
Total number of incidents	463	466	430	413
Percent fire calls	33%	33%	31%	28%
Percent calls downtown area*	64%	66%	64%	61%
Busiest time period by hour	5PM	11AM, 2PM, 9PM	2PM, 3PM	4PM, 5PM
Percent of all calls 11pm to 7am	22%	21%	20%	20%
Number of critical care patients	27	35	34	24
Number multiple/back-to-back calls	199	183	159	162
Percent of multiple calls EMS	65%	69%	72%	75%
% of emergency responses within 6 min. response time (year-to-date)	78%	77%	80%	79%
Dates with more than 20 incidents	7/3 (20), 7/4 (22), 7/28 (20), 7/29 (21), 7/30 (22)	7/7 (21), 7/9 (21), 7/12 (20), 7/20 (20), 7/29 (27)	7/4 (20), 7/7 (21), 7/10 (20)	7/6 (22), 7/14 (23)
# of times working 3 or more calls	11	18	13	8
Total incidents year to date	2,676	2,716	2,522	2,848

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief				
Fiscal Year	2023	2022	2021	2020
Jul	\$4,037	\$211	\$1,965	\$ 957
Aug		\$3,690	\$830	\$5,046
Sept		\$776	\$780	\$2,981
Oct		\$2,155	\$484	\$2,989
Nov		\$9,535	\$1,430	\$2,872
Dec		\$6,767	\$2,342	\$6,208
Jan		\$6,853	\$2,615	\$2,125
Feb		\$2,460	\$3,412	\$1,132
Mar		\$1,577	\$1,358	\$1,777
Apr		\$1,716	\$1,330	\$1,383
May		\$1,360	\$922	\$5,248
Jun		\$3,039	\$6,593	\$660
Gross Relief	\$4,037	\$40,139	\$24,061	\$33,378
Reimbursements/Liens/refunds	\$160	\$42,815	\$1,802	\$6,190
01-477-499-0000				
Net Cost of Welfare	\$3,877	-\$2,676	\$22,259	\$27,188

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(July) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service	2,022	2,274	13,165	17,380	-24.25
Criminal offenses investigated	320	289	1,977	2,023	-2.27
Criminal off. cleared by arrest	236	188	1,324	1,354	-2.22
Total # of physical arrests	135	117	725	757	-4.23
M/V – Stops	485	738	4,503	6,758	-33.37
M/V – Summonses	47	43	263	352	-25.28
M/V – Written warnings	372	653	3,906	5,888	-33.66
Accidents – Fatal	0	0	2	0	n/a
Accidents – Total	55	66	302	322	-6.21
Accidents w/injury	17	14	69	83	-16.87
Parking tags issued	673	132	1,209	866	39.61
DWI	8	6	41	35	17.14
Intoxication	34	18	187	163	14.72

July 2022: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	31
All other disturbances	102
Suicidal subjects	10
Attempted suicide	0
Suicide	0
Violation of restraining order	7
Barricaded subject	0

	# OF VOLUNTEER HOURS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	6
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2015	\$20,036,102	\$21,298,380	\$ 18,902,717.7	7/31/2015	94.34%
2016	\$20,785,170	\$21,260,229	\$ 19,674,618.6	7/31/2016	94.66%
2017	\$21,075,701	\$21,895,151	\$ 20,145,071.4	7/31/2017	95.58%
2018	\$21,442,154	\$23,765,321	\$ 20,847,147.7	7/31/2018	97.23%
2019	\$22,563,270	\$23,935,265	\$ 21,555,374.9	7/31/2019	95.53%
2020	\$23,203,364	\$23,612,210	\$ 22,186,856.4	7/31/2020	95.62%
2021	\$23,395,524	\$24,960,538	\$ 22,438,455.5	7/31/2021	95.91%
2022	\$24,369,326		\$ 23,412,223.5	7/31/2022	96.07%

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 7/31/2022 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2018	\$2,674,000	\$196,986	\$7,580	\$204,566	7.65%
2019	\$2,875,000	\$234,591	\$7,825	\$242,416	8.43%
2020	\$3,085,000	\$265,870	\$8,725	\$274,595	8.90%
2021	\$3,150,000	\$268,015	\$9,260	\$277,275	8.80%
2022	\$3,270,000	\$266,680	\$9,095	\$275,775	8.43%
2023	\$3,500,000	\$264,117	\$8,630	\$272,747	7.80%

OVERTIME BY DEPARTMENT FY23

As of : 7/31/2022

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
FINANCE	500	140	-	-	-	-	-	-	-	-	-	-	-	140	28.09%	-	621
LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	7
PLANNING	3,500	401	-	-	-	-	-	-	-	-	-	-	-	401	11.46%	485	3,807
CODE	1,000	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	134	169
ASSESSING	-	8	-	-	-	-	-	-	-	-	-	-	-	8	0.00%	-	94
CITY CLERK	1000	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	805
POLICE																	
Misc. Overtime	145000	1,597	-	-	-	-	-	-	-	-	-	-	-	1,597		2,932	10,991
Holiday OT		8,247	-	-	-	-	-	-	-	-	-	-	-	8,247		6,946	79,341
Incident OT		1,371	-	-	-	-	-	-	-	-	-	-	-	1,371		972	12,525
Court OT		2,636	-	-	-	-	-	-	-	-	-	-	-	2,636		871	11,974
Shift Coverage OT		12,696	-	-	-	-	-	-	-	-	-	-	-	12,696		7,565	64,241
TOTAL	145,000	13,851	0	0	0	0	0	0	0	0	0	0	0	13,851	9.55%	19,287	179,071
FIRE																	
Extra Duty Coverage	85,000	40,147	-	-	-	-	-	-	-	-	-	-	-	40,147	47.23%	13,198	271,221
Sick Hurt Coverage	70,000	426	-	-	-	-	-	-	-	-	-	-	-	426	0.61%	3,792	133,273
Personal Time Coverage	80,000	3,368	-	-	-	-	-	-	-	-	-	-	-	3,368	4.21%	2,069	55,149
Holiday Pay	132,000	15,007	-	-	-	-	-	-	-	-	-	-	-	15,007	11.37%	13,330	127,016
Vacation Coverage	139,000	17,507	-	-	-	-	-	-	-	-	-	-	-	17,507	12.59%	16,765	137,067
TOTALS	506,000	76,455	0	0	0	0	0	0	0	0	0	0	0	76,455	15.11%	49,155	723,725
WELFARE	500	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	17
PARKS & RECREATION	9,000	797	0	0	0	0	0	0	0	0	0	0	0	797	8.85%	1,023	5,642
SOLID WASTE	7,000	1,244	0	0	0	0	0	0	0	0	0	0	0	1,244	17.77%	1,246	16,444
PUBLIC WORKS	0																
Striping		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
Office	6561	685	-	-	-	-	-	-	-	-	-	-	-	685		559	8,645
Road Maintenance	15063	1,169	-	-	-	-	-	-	-	-	-	-	-	1,169		1,541	19,847
Winter Maintenance	63589.99	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-		-	83,941
OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
City Engineering	5236	551	-	-	-	-	-	-	-	-	-	-	-	551		638	6,898
Drain Maintenance	300	-	-	-	-	-	-	-	-	-	-	-	-	-		-	277
Parking/Traffic Control	200	134	-	-	-	-	-	-	-	-	-	-	-	134		-	225
Signs		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
TOTALS	90,950	2,541	0	0	0	0	0	0	0	0	0	0	0	2,541	2.79%	2,738	119,833
SANITARY SEWER	15,000																
WRBP		380	-	-	-	-	-	-	-	-	-	-	-	380		578	9,027
Sewer Maintenance		386	-	-	-	-	-	-	-	-	-	-	-	386		1,575	17,213
TOTALS	15,000	765	0	0	0	0	0	0	0	0	0	0	0	765	5.10%	2,153	26,240
EMS - AMBULANCE																	
Extra Duty Coverage	58,000	15,951	-	-	-	-	-	-	-	-	-	-	-	15,951	27.50%	6,429	97,585
Sick Hurt Coverage	45,000	1,835	-	-	-	-	-	-	-	-	-	-	-	1,835	4.08%	2,449	36,993
Personal Time Coverage	25,000	495	-	-	-	-	-	-	-	-	-	-	-	495	1.98%	-	6,892
Holiday Pay	21,900	2,421	-	-	-	-	-	-	-	-	-	-	-	2,421	11.05%	2,573	19,653
Vacation Coverage	40,000	495	-	-	-	-	-	-	-	-	-	-	-	495	1.24%	-	27,257
TOTALS	189,900	21,197	0	0	0	0	0	0	0	0	0	0	0	21,197	11.16%	11,450	188,380
GRAND TOTAL	969,450	117,399	-	-	-	-	-	-	-	-	-	-	-	117,399	12.11%	87,671	1,264,857

Parks & Recreation Facility Use Requests:

	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16	2014-15
July	9	8	5	10	24	18	4	3	15
August		8	9	10	10	15	11	18	4
September		4	7	7	4	3	5	4	5
October		8	7	10	6	4	7	5	2
November		3	7	3	3	4	2	6	6
December		0	0	0	0	0	0	4	7
January		4	0	11	11	6	5	9	10
February		11	9	10	6	6	8	13	6
March		15	6	4	8	11	12	9	12
April		14	19	8	5	8	13	8	16
May		8	13	3	9	12	2	8	10
June		9	13	8	1	3	6	11	10
Total	9	92	95	84	87	90	75	98	103

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 7/31/22
6/3/22	FIRE	Union claims employees should not have been placed on unpaid leave for failing to renew EMS license and should not have disciplinary letters in the employee files. They also want a more defined recertification process	6/15/22 Grievance hearing held by Fire Chief 6/21/22 Grievance denied by Fire Chief 7/21/22 Grievance held by City Manager 7/27/22 City Manager grievance decision to allow disciplinary letters to be removed after 6 months if no further disciplinary action happens within this time. Recommendation of becoming familiar with the NH Emergency Service Portal to check certification status. Denial of lost wages and time.	\$-0-

Impact Fee Revenues:

	Total Revenue as of 6/30/2022	Revenue Year-to-Date	Transfer Out FY22 Year-to-date	Total Revenue as of 7/31/22
School	\$82,163.74	\$0.00	\$0.00	\$82,163.74
Police	\$8,712.28	\$0.00	\$0.00	\$8,712.28
Fire	\$12,675.17	\$0.00	\$0.00	\$12,675.17
Parks	\$19,245.45	\$0.00	\$0.00	\$19,245.45
Roads	\$25,597.32	\$0.00	\$0.00	\$25,597.32
Library	\$14,605.43	\$0.00	\$0.00	\$14,605.43
Total Impact Fees Collected	\$162,999.39	\$0.00	\$0.00	\$162,999.39

Expendable Trust Balances:

	Balance as of 7/31/22
Non-Capital Reserve Account	\$328,974.56
Accrued Leave Reserve Account	\$292,349.44
Winter Maintenance Reserve Account	\$163,914.38
Health Insurance Stabilization Account	\$171,601.52
Motorcycle Week Account	\$46,775.91
Fire Stabilization Account	-0-

Tax Increment Financing Balances:

	Balance as of 7/31/22
Downtown	\$909,252.66
Lakeport	\$45,889.00
Weirs	\$(78,857.83)

Boat Taxes:

Report as of Date:	Through 7/31/22		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2018	\$85,000	\$4,757	5.60%
2019	\$85,000	\$13,828	16.27%
2020	\$90,000	\$18,563	20.62%
2021	\$100,000	\$20,657	20.66%
2022	\$110,000	\$10,747	9.77%
2023	\$120,000	\$15,129	12.61%

	General Fund Revenues*			General Fund Expenditures		
	Budgeted	Realized as of 7/31/2021		Budgeted	Realized as of 7/31/2022	
		Amount	%		Amount	%
2019	\$ 8,114,878	\$ 395,596	4.87%	\$ 30,659,544	\$ 2,057,605	6.71%
2020	\$ 8,499,359	\$ 766,129	9.01%	\$ 31,504,852	\$ 1,831,385	5.81%
2021	\$ 8,699,290	\$ 599,779	6.89%	\$ 32,333,486	\$ 2,377,142	7.54%
2022	\$ 9,026,499	\$ 529,187	5.87%	\$ 32,502,933	\$ 2,424,764	7.46%
2023	\$ 10,991,625	\$ 478,075	4.35%	\$ 32,527,791	\$ 2,585,093	7.95%

*Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	136	\$150,525.00	\$75,665.14	52%	\$100.00	\$498.32	1%	\$69,958.06
Aug											
Sep											
Oct											
Nov											
Dec											
Jan											
Feb											
Mar											
Apr											
May											
June											
Totals	377	285	365	136	\$150,525.00	\$75,665.14	50%	\$100.00	\$498.32	1%	\$69,958.06

Laconia Fire Department EMS Billing Report

Month 2021-22	Total # Ambulance Responses 2020-21 EMS & Fire	# of Trips 2020-21 Billable	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	337	235	377	285	\$291,458.60	\$150,785.47	52%	\$21,992.89	\$104,246.46	67%	\$19,167.44
Aug	279	200	411	295	\$295,088.60	\$132,277.25	45%	\$13,890.67	\$96,461.41	67%	\$13,140.78
Sep	303	200	334	249	\$245,246.60	\$121,667.90	49%	\$13,778.49	\$73,486.46	58%	\$27,996.75
Oct	308	222	374	276	\$256,993.00	\$131,553.97	52%	\$17,694.15	\$74,675.18	57%	\$33,698.46
Nov	278	203	355	266	\$244,439.40	\$112,743.00	47%	\$21,470.88	\$71,097.60	57%	\$17,167.49
Dec	329	242	325	247	\$262,222.00	\$124,508.55	48%	\$18,821.79	\$64,630.29	53%	\$38,721.08
Jan	303	225	333	220	\$227,415.00	\$100,925.99	47%	\$10,631.04	\$65,154.64	65%	\$20,580.63
Feb	269	212	280	215	\$224,954.00	\$107,460.96	48%	\$4,270.00	\$67,632.53	63%	\$30,953.36
Mar	305	226	272	196	\$216,685.00	\$110,339.07	51%	\$102.78	\$61,035.74	55%	\$45,021.07
Apr	287	200	295	211	\$232,373.00	\$108,453.26	47%	\$0.00	\$59,164.96	50%	\$46,549.84
May	273	192	319	232	\$251,428.00	\$120,421.26	48%	\$0.00	\$54,495.84	42%	\$61,839.13
June	378	288	335	260	\$288,481.00	\$144,107.24	50%	\$0.00	\$42,288.71	30%	\$99,252.22
Totals	3649	2645	4010	2952	\$3,036,784.20	\$1,465,243.92	48%	\$122,652.69	\$834,369.82	57%	\$454,088.25