



## Financial & Operational Trends – January, 2018

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 - December 31	\$17.7 million	\$15.7 million	\$28.5 million

### Fire & Rescue Call Data:

Month	December, 2017	2016	2015	2014
Total number of emergencies	358	364	370	320
Percent fire calls	25%	27%	24%	30%
Percent calls downtown area*	70%	68%	66%	44%
Busiest time period by hour	10:00 AM	7:00 PM	3PM, 5PM, 9PM	4PM & 6PM
Percent of all calls 11pm to 7am	21%	21%	19%	23%
Status 1 or 2 high risk patients	36	18	9	7
Number multiple/back-to-back	152	161	178	131
Percent of multiple calls EMS	76%	70%	71%	69%
% of emergency responses within 6 min. response time (year-to-date)	81%	85%	88%	83%
Busiest dates/# of calls each date	Dec. 9-20 calls	Dec. 22-17 calls	Dec. 21-18 calls	Dec. 13 -15 calls
# of times working 3 or more calls	16	24	24	15
Total calls year to date	4,914	4,622	4,324	3,896

\*Downtown area covers N.Main St. to Elm St. to Union and Mechanic, and to the By-Pass

### Public Assistance Data:

City Relief				
Fiscal Year	2018	2017	2016	2015
Jul	\$6,454	\$5,590	\$4,316	\$4,064
Aug	\$6,700	\$5,057	\$6,760	\$3,154
Sept	\$1,624	\$2,310	\$4,765	\$4,311
Oct	\$3,664	\$3,250	\$4,385	\$3,645
Nov	\$7,816	\$3,250	\$5,273	\$2,502
Dec	\$6,516	\$4,606	\$6,425	\$3,956
Jan		\$4,239	\$6,191	\$2,950
Feb		\$2,693	\$4,188	\$2,137
Mar		\$3,184	\$5,162	\$1,651
Apr		\$3,487	\$3,196	\$2,436
May		\$4,351	\$4,970	\$ 917
Jun		\$4,485	\$4,183	\$3,274
Gross Relief	\$32,834	\$46,502	\$59,814	\$34,997
Reimbursements/Liens/refunds	\$345	\$ 5,206	\$5,015	\$2,333
01-477-499-0000				
Net Cost of Welfare	\$32,488	\$41,296	\$54,799	\$32,664

**Laconia Police Department – Monthly Activity Highlights:**

<b>ACTIVITY</b>	<b>(December) THIS MONTH</b>	<b>CORRESPONDING MONTH LAST YEAR</b>	<b>TOTAL THIS YEAR TO DATE</b>	<b>TOTAL LAST YEAR TO DATE</b>	<b>% +/-</b>
Calls for service	1,635	1,540	22,819	22,195	2.81
Criminal offenses investigated	275	309	2,581	4,249	-39.26
Criminal off. cleared by arrest	163	214	2,334	2,428	-3.87
Total # of physical arrests	101	126	1,390	1,520	-8.55
M/V – Stops	421	290	5,440	4,527	20.17
M/V – Summonses	16	26	393	311	26.37
M/V – Written warnings	405	252	4,893	4,324	13.16
Accidents – Fatal	0	0	3	2	50.00
Accidents – Total	71	53	668	542	23.25
Accidents w/injury	16	4	140	100	40.00
Parking tags issued	113	86	1,153	1,097	5.10
DWI	5	3	63	64	-1.56
Intoxication	21	21	344	384	-10.42

<b>TYPE OF INCIDENT</b>	<b># OF CALLS</b>
<b>December, 2017:</b>	
Domestic disturbance	23
All other disturbances	72
Suicidal subjects	8
Attempted Suicide	0
Suicide	0
Violation of restraining order	5
Barricaded subject	0

	<b># OF VOLUNTEER HOURS</b>
<b>Volunteer Hours (LPD)</b>	28
<b>Volunteer Hours (VSU)</b>	14.75
<b>Victims Served</b>	26

**Property Tax Collection:**

	<b>July Warrant Amt.</b>	<b>Dec. Warrant Amt.</b>	<b>Collected thru</b>		<b>Percentage Collected</b>
2011	\$ 18,614,652	\$19,353,850	\$35,010,403	12/31/11	92.21%
2012	\$18,830,369	\$19,687,790	\$35,955,078	12/31/12	93.35%
2013	\$19,134,704	\$20,235,081	\$36,935,970	12/31/13	93.82%
2014	\$19,558,097	\$20,640,342	\$27,892,442	12/31/14	69.39%
2015	\$20,036,102	\$21,298,380	\$38,815,902	12/31/15	93.91%
2016	\$20,785,170	\$21,260,229	\$39,589,047	12/31/16	94.16%
2017	\$21,075,701	\$21,895,151	\$40,372,768	12/31/17	93.95%

**Motor Vehicle Registration:**

<b>Report as of Date:</b>	<b>Through 12/31/17</b>		
<b>FISCAL YEAR</b>	<b>BUDGET</b>	<b>Year to date Revenue</b>	<b>% of Budget</b>
2013	\$2,050,000	\$1,085,687	52.96%
2014	\$2,175,000	\$1,161,778	53.42%
2015	\$2,325,000	\$1,271,388	54.68%
2016	\$2,500,000	\$1,270,577	50.82%
2017	\$2,674,000	\$1,354,415	50.76%



**Parks & Recreation Facility Use Requests:**

	2017-18	2016-17	2015-16	2014-15	2013-14	2012-13	2011-12	2010-11	2009-10
July	18	4	3	15	2	2	13	2	5
August	15	11	18	4	4	3	0	3	2
September	3	5	4	5	3	1	3	5	6
October	4	7	5	2	4	2	3	1	3
November	4	2	6	6	5	4	1	4	1
December	0	0	4	7	4	12	1	10	5
January		5	9	10	0	3	7	2	3
February		8	13	6	10	12	22	16	16
March		12	9	12	19	10	5	10	8
April		13	8	16	12	11	10	6	11
May		2	8	10	9	7	13	6	4
June		6	11	10	18	14	23	10	5
<b>Total</b>	<b>44</b>	<b>75</b>	<b>98</b>	<b>103</b>	<b>90</b>	<b>81</b>	<b>101</b>	<b>75</b>	<b>69</b>

**Pending Grievances Summary:**

Date of Grievance	Union	Subject	Status	Cost through 12/31/17
6/15/15	FIRE	Should City pay \$20 health insurance co-pay for Dr. visit recommended by OHS following job related physical	<ul style="list-style-type: none"> <li>▪ Denied by City Manager on 7/24/15</li> <li>▪ Arbitration requested – Atty. Broth and Personnel Specialist will meet with union in an effort to resolve prior to arbitration</li> <li>▪ 11/17/15 Discussed with Atty. Mark Broth and Richard Molan (following Court Duty arbitration); Atty. Broth forwarded MOU to Atty. Molan</li> <li>▪ Still attempting to resolve</li> </ul>	\$1,937.50
3/27/17	FIRE	Union claims that City has accrued their leave time incorrectly	<ul style="list-style-type: none"> <li>▪ 4/20/17 - Hearing held with the City Manager</li> <li>▪ 5/16/17 - Second meeting scheduled for further discussion</li> <li>▪ 5/26/17 Grievance denied by City Manager</li> <li>▪ 6/27/17 Arbitration requested by Union</li> </ul>	\$287.50

**Impact Fee Revenues:**

	Total Revenue as of 6/30/2017	Revenue Year-to-Date	Transfer Out FY18 Year-to-date	Total Revenue as of 12/31/17
School	\$50,527.94	\$10,563.13	-0-	\$61,091.07
Police	\$10,343.57	\$ 684.00	-0-	\$11,027.77
Fire	\$9,007.10	\$ 1,531.67	-0-	\$10,539.13
Parks	\$11,409.91	\$ 2,441.19	-0-	\$13,851.10
Roads	\$21,951.32	\$ 2,052.29	(\$16,000.00)	\$ 8,003.61
Library	\$6,180.96	\$ 1,298.14	(\$ 5,000.00)	\$ 2,479.10
<b>Total Impact Fees Collected</b>	<b>\$109,420.80</b>	<b>\$18,570.42</b>	<b>(\$21,000.00)</b>	<b>\$106,991.78</b>

**Expendable Trust Balances:**

	Balance as of 12/31/17
Non-Capital Reserve Account	\$155,387.57
Accrued Leave Reserve Account	\$251,290.75
Winter Maintenance Reserve Account	\$80,574.36
Health Insurance Stabilization Account	\$170,923.64
Motorcycle Week Account	\$65,214.81
Fire Stabilization Account	-0-

**Tax Increment Financing Balances:**

	Balance as of 12/31/17
Downtown	\$1,039,503.46
Lakeport	\$8,894.00
Weirs	(\$62,766.96)

**Boat Taxes:**

Report as of Date:	Through 12/31/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$85,000	\$15,896.23	18.70%
2015	\$90,000	\$14,628.46	16.25%
2016	\$90,000	\$13,833.47	15.37%
2017	\$85,000	\$11,442.80	13.46%
2018	\$85,000	\$16,870.94	19.84%

**Department of Public Works - Storm Cost Summary:**

Storm Cost Summary - Per Storm Event									
Date	Condition	OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cos
12-9-17	Snow	130.5	\$5,220.00	\$1,823.00	130.0	\$7,585.50	16.0	\$119.04	\$14,747.54
12-12-17	Snow	165.75	\$6,630.00	\$2,228.00	119.0	\$6,943.65	16.0	\$119.04	\$28,700.69
12-12-17 DBL	Snow	27.50	\$2,200.00						\$2,200.00
12-16-17	Snow	26.0	\$1,040.00		75.0	\$4,376.25	25.0	\$186.00	\$5,602.25
12-18-17	Snow	62.75	\$2,510.00	\$1,823.00	70.0	\$4,084.50			\$8,417.50
12-18-17 Dbl	Snow	6.75	\$540.00						\$540.00
12-22-17	Snow	176.0	\$7,040.00		220.0	\$12,837.00			\$10,877.00
12-22-17 Dbl	Snow	54.0	\$4,320.00						\$4,320.00
12-23-17	Snow	70.0	\$2,800.00	\$1,823.00	110.0	\$6,418.00			\$11,041.50
12-24-17	Snow	54.75	\$2,190.00		98.0	\$5,718.30			\$7,908.30
12-25-17	Snow	176.0	\$7,040.00	\$3,646.00	36.0	\$2,100.00			\$12,786.00
12-25-17 Dbl	Snow	71.75	\$5,740.00						\$5,740.00
<b>Total</b>		<b>1021.75</b>	<b>\$47,270.00</b>	<b>\$11,343.00</b>	<b>585.0</b>	<b>\$50,064.30</b>	<b>57.0</b>	<b>\$424.00</b>	<b>\$109,101.34</b>

Allocations	Budget	Expended This Month	Expended To Date	Remaining Balance Thru December 2017
Winter Maintenance	\$355,000.00	\$56,141.00	\$103,785.00	\$251,215.00
Winter Maintenance Outside Contractors	\$32,000.00	\$11,343.00	\$11,343.00	\$20,657.00
Winter Maintenance Overtime	\$50,000.00	\$47,270.00	\$47,270.00	\$2,730.00